

What ArchiveBridge does

ArchiveBridge protects and archives Microsoft 365 SharePoint Online content. Backup mode keeps a verified copy of everything (including version history and files deleted at the source) and changes nothing in SharePoint. Archive mode moves aged files to low-cost object storage: each file is replaced in its original location by a small link file with a one-click restore button. Restores are free, unmetered, and self-service for end users. Most customers run both modes together.

Microsoft 365 access model — two stages, least privilege

Free scan (stage 1)	A read-only Entra application holding only Sites.Read.All. It can enumerate and report; it cannot change, move or delete anything. Consent is granted by your Global Administrator on Microsoft's own consent screen — no passwords are ever shared with ArchiveBridge.
Protection (stage 2)	A second, separate application with write access, consented deliberately later when you choose to protect or archive. Both applications are visible in your Entra admin centre under Enterprise applications, and either consent can be revoked at any time — revocation immediately cuts off access.
Authentication	Application-only Microsoft Graph. No delegated user sign-in, no stored user credentials.

Data handling & verification

Verify before delete	Every archived file is copied to object storage, re-hashed there with SHA-256, and compared with the source. Only on an exact match is the SharePoint original removed. A mismatch halts the job with the original untouched and the file named in the log. This rule has no exceptions.
Compliance holds	Files under Microsoft Purview retention labels, litigation holds or eDiscovery holds are excluded automatically on every run, with each exclusion logged with its reason (e.g. reason=legal-hold).
Encryption	TLS 1.2+ for all traffic to Microsoft Graph and to object storage; data is encrypted at rest in object storage. Secrets are never written in the clear.
Immutability (optional)	S3 Object Lock in compliance mode on managed storage: for the retention window you choose, stored copies cannot be altered or deleted by anyone — including ArchiveBridge. Enforced by the storage layer, not by policy.
Audit	Every action — scan, copy, verify, delete, stub, skip, restore — is written to an append-only log exportable in full.

Storage & residency

Managed storage	A dedicated Wasabi account per customer with its own bucket — not a shared pool. Sydney region by default; any Wasabi region worldwide is available (US, EU, APAC). Object-lock capable.
Bring your own	Any S3-compatible bucket, anywhere, under your own keys. No storage minimum applies; storage billing stays between you and your provider.
Data format	Standard S3 objects — readable with any S3 tool, never a proprietary vault.
Exit	Leaving is a handover, not a negotiation: mass-restore everything back to SharePoint free of charge, and on managed storage the per-customer Wasabi account (with your bucket in it) is handed over to you — it was never ours to keep.
Service hosting	The ArchiveBridge service and its databases run on Australian infrastructure (RackCorp).

Certifications & assurance

The infrastructure underneath is certified today: our hosting provider (RackCorp) and storage provider (Wasabi) both hold ISO 27001. ArchiveBridge's own SOC 2 and ISO 27001 certifications are on the roadmap as the customer base grows. The controls described in this document are in production now and available for your own review; deeper security questions go directly to an engineer via app.archivebridge.app/contact?topic=security.

Pricing — the whole list

ITEM	RATE (AUD, EX GST)	NOTES
ArchiveBridge management	A\$29 / TB / month	Scanning, verified backup, version history, archiving, restores, console, support. US\$20 equivalent.
Managed storage (optional)	A\$20 / TB / month	Dedicated per-customer Wasabi bucket, 1 TB minimum while in use. US\$14 equivalent.
All-in with our storage	A\$49 / TB / month	Compare: Microsoft's SharePoint overage rate ≈ A\$290/TB/month.
Restores, egress, per-seat licences	A\$0	Restores are never metered; headcount never enters the bill.

Billing is metered daily — you pay only for the days data is protected. A saved card is charged automatically as usage accrues, with a receipt per payment; enterprise purchase-order invoicing and annual committed-capacity plans are available. 14-day free trial, no card required. No minimum term.

Microsoft Graph permissions — the complete list

APPLICATION	PERMISSION (TYPE: APPLICATION)	PURPOSE
Free scan (stage 1)	Sites.Read.All	Enumerate SharePoint sites and read file metadata for the scan report.
Free scan (stage 1)	Organization.Read.All	Read the tenant display name shown in the console.
Protection (stage 2)	Sites.ReadWrite.All	Copy file content to storage, write restore link files, remove verified originals, restore files.
Protection (stage 2)	Organization.Read.All	As above.

Both consents are tenant-wide Application permissions, granted by a Global Administrator on Microsoft's admin-consent screen. Site selection is enforced by ArchiveBridge policy (Sites.Selected is not currently used). Both applications are visible under Enterprise applications in your Entra admin centre and either consent can be revoked at any time.

Operational summary

Scope today	SharePoint Online (Teams channel files live in SharePoint sites and are largely covered). OneDrive and remaining Teams surfaces are on the roadmap.
Scheduling	Daily through monthly re-scans; email alert on failed runs; weekly protection digest.
End-user experience	Same folders, same file names. Archived files become link files that open in the browser and restore in one click.
Multi-tenancy	Per-tenant isolation with role-based access. MSP partners manage all clients from one white-labelled console with per-client daily-metered billing.
Free scan	Read-only, three form fields, no sales call. Results include reclaimable volume by age band and an exportable business-case PDF.

Key infrastructure providers

Microsoft Graph API (data access, under your consent) · Wasabi (object storage; ISO 27001) · RackCorp (Australian service hosting; ISO 27001) · Airwallex (card payments — card data never touches ArchiveBridge systems) · Resend (email delivery) · Google and Vercel (marketing-site analytics/hosting). This is a list of key providers, not the complete subprocessor register — see the privacy policy at www.archivebridge.app/privacy.

Contact

Security and procurement questions — answered by an engineer, not a sales sequence: app.archivebridge.app/contact?topic=security · Full FAQ: www.archivebridge.app/faq